



Ellie Young

UX Researcher + Designer

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Researcher, designer, technologist, and PhD student passionate about building systems that are radically usable + useful. Experienced in mixed-methods & qualitative research, usability testing, prototyping, and software development.

Education

- Carnegie Mellon University**, *Ph.D. in Societal Computing* Jun 2022 – present
advisor: Lorrie Cranor [🔗](#) Pittsburgh, PA
- New College of Florida**, *B.A. in Computer Science* May 2022
CRA Outstanding Undergraduate Researcher, ACM Chapter President Sarasota, FL

Experience

- Graduate Research Assistant**, *CyLab Usable Privacy and Security (CUPS) Lab @ Carnegie Mellon University* [🔗](#) May 2020 – present
Pittsburgh, PA
Mixed-methods research in usable privacy & security mechanisms, consent & transparency, consumer protection, equity & fairness: surveys, interviews, prototype building, web development, qualitative & quantitative analysis, Python scripting, etc.
If a research method exists, I've probably used it.
Publications at CHI, CSCW, PETS, TPRC.

Research

- Collaboratory Against Hate: Online gaming/e-sports moderation** ongoing
(with Michael Miller Yoder [🔗](#)) Qualitative exploration of hate speech in e-sports to eventually improve automated moderation. Currently distributing surveys at video gaming conventions.
- Consumer-Driven Design and Evaluation of Broadband Labels**, Oct 2022 – Sep 2023
TPRC51 • cups.cs.cmu.edu/broadband [🔗](#)
(with Chris Choy [🔗](#)) Led the visual design of data-driven standards for consumer-facing broadband internet labeling, partially adopted by the Federal Communications Commission [🔗](#)
- Cookie consent pop-ups v. deceptive design tactics**, Jun 2021 – Apr 2023
CHI '22 + CHI '23 [🔗](#)
(with Hana Habib [🔗](#) + Elijah Bouma-Sims [🔗](#)) Designed and built 16 mock storefronts for studies published at CHI '22 and '23 testing effects of deceptive design ("dark patterns") in cookie banners